



Automated Voice Mail

LEXITEL COMMUNICATIONS, LLC

Lexitelcom.com

877.248.0086

Call us Nationwide

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Voice mailbox systems with your personalized company greeting may be designed for any application. Systems could include menu selections (i.e.-press 1 for sales, press 2 for customer service, etc.), dialogue boxes, which give out information, and/ or voice mailboxes that will take messages. Because of our open architecture design Fax Mail or Fax on Demand may be added to any system. Voice mailbox options include the ability to use a mailing list where all callers will receive a single message simultaneously. With forwarding capability, users can forward a message to another voice mailbox.

PERSONALIZED VOICE MAIL APPLICATIONS

Personalized voice mailboxes are for individual or company use. Standard single user systems include a voice mailbox with a 1 1/2 minute outgoing greeting. Callers will be able to leave a message of the same length of time. Unlimited greetings and message time systems are also available. Other options include the addition of a fax telephone number that will allow the user to receive faxes along with their voice messages. Faxes can be picked up by any fax machine worldwide. Voicemail notification and delivery is available for either system above, by pager or telephone notification. This system will work with call forwarding, busy transfer or no answer transfer services. 800 and local telephone numbers are also available.



FOLLOW ME SERVICES

Our follow me service will make multiple attempts to reach you to deliver a caller to your home, office or cell phone. Should you prefer, our system will deliver a message as soon as the caller hangs up again to multiple locations. Attempts are made to the numbers supplied by you and in the order requested. The system can be programmed to attempt delivery a set amount of times, or until someone is reached. Our voicemail box systems also provides customized features like express check-out, voicemail messages conversion to WAV files, which can be emailed to you or just provide voicemail notification of messages to a pager, cell, Blackberry or PDA. Voicemail message pickup is available twenty-four hours per day, seven days per week.

BLENDED VOICE MAIL WITH LIVE OPERATORS

All stand alone and multiple voicemail box menu systems can be integrated with Lexitel's Live Operator Receptionist Service. Our Voicemail Divert option will allow callers to hear a prerecorded message before being routed to a live operator. Automating certain services will reduce the need for operator-assisted calls, which **saves time and money**. Integrating voicemail technology and receptionist assisted technology further provides personalized attention to your callers. Multiple voicemail boxes can be provided as extensions for office staff allowing privacy for each individual. A live operator receptionist is also always available to take emergency calls and messages with this program. Customized message templates are available and can be personalized with day and night recordings so your office can record appropriate greetings allowing your callers to know when you are closed, gone to lunch and gone for the day. Our system also has Caller ID. When this feature is enabled we can identify the caller even if they hang up without leaving a message.

WE WORK WITH A DIVERSE CUSTOMER BASE. HOW CAN WE HELP YOU?

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